



QUICK GUIDE

Kidsnet Quick Guide

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Purchase

Purchase Information



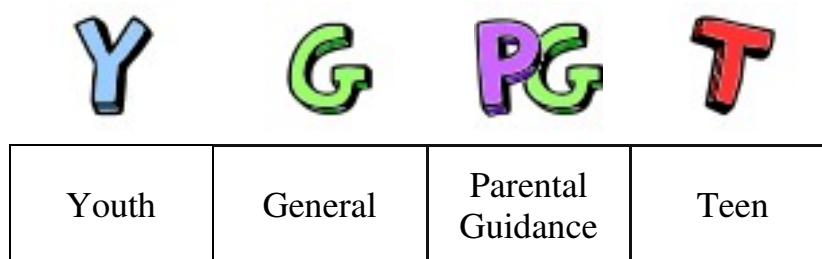
At the Kidsnet Home Page, when you click on this box you will be directed to an order form where you can safely enter your credit card information to make the purchase

Download

Clicking on the link for download and installation instruction you will be prompted to enter your email address and password. . Enter a valid email address and choose a password that is easy for you to remember. You will need this information to download Kidsnet and configure or change your account settings

Installation

To download Kidsnet for the protection level chosen you simply click on the appropriate icon. Show below:



Clicking on the icon initiates the download procedure for Kidsnet. After clicking "RUN" on the download and security dialogs the browser will be locked to the settings you chose.

Congratulations! This completes the installation of Kidsnet on your computer.

Configuration

The login page can be accessed by clicking here or copying and pasting this link to your browser. <http://proxy.kidsnet.com/clientless>

Remember to first choose uninstall to clear settings from your browser.

Support

If you purchased Kidsnet from a reseller such as an Internet Service Provider (ISP) you may need to contact them for help.

If you purchased your software directly from Kidsnet you get Free Priority next business day e-mail support. Please e-mail any questions to [support @ kidsnet.com](mailto:support@kidsnet.com) (no spaces in the e-mail address)

If you need telephone support there is a charge of \$9.95 per call and you will need a credit card to use this service. Telephone support is available by calling the main number at 1-904-866-4119 M-F 9 to 5 EST - USA.

Kidsnet is a security program, once installed you can not uninstall it without the adult ID and password. If you have forgotten your password please use the "Forgot password" feature built into the Kidsnet software to retrieve it.